

SBI Kiosk Banking Grievance Redressal Process

-In case of any issue, a SBI Kiosk Banking CSP can call the Oxigen Customer care at 0124 6655222 between 8:00 a.m. and 11:00 p.m. any day, except for the below mentioned national holidays:

- Republic Day – January 26
- Independence Day – August 15
- Gandhi Jayanti – October 2

Call charges will be applicable as per your tariff plan.

-A complaint number shall be generated and your issue will be addressed to the concerned department.

- The TAT (turnaround time) is 48 hours for resolution / sharing of feedback to concerned CSP.

- You can also email your queries at BC@myoxigen.com