

MOBILE WALLET | MONEY TRANSFER | DIGITAL PAYMENTS

www.myoxigen.com

# Objective



This presentation will help the CSP to understand below mentioned processes:

Change Password Process

Sub KO Creation Process

Reports

# **CSP Password Process**



ONomenclature for Default Password: Last 4 Digits of CSP Code + DOB(ddmm) of CSP

•For Example: CSP Code – 10370005 and DOB – 08/08/85 Default Password – 00050808

For Sub KO:

**\*** For CSP:

ONomenclature for Default Password: Last 5 Digits of CSP Code + DOB(ddmm) of CSP

•For Example: CSP Code – 10370005 and DOB – 08/08/85 Default Password – 700050808

Default Passwords (Login & Transaction) can be changed using the option 'SBI Other Services' on SBI Portal

# **Transaction Password Change**



- Select SBI Other Services
- Click on Change Transaction Password

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# **Transaction Password Change**

- Enter Current Password
- Enter New Password
- Re-Enter New Password
- Click on Submit
- Password will be changed

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# **Login Password Change**

- Select SBI Other Services
- Click on Change Login Password





#### MOBILE WALLET | MONEY TRANSFER | DIGITAL PAYMENTS

# **Login Password Change**

- Enter Current Password
- Enter New Password
- Re-Enter New Password
- Click on Submit
- Password will be changed







- A CSP need to create a Sub KO in case he is not available at Kiosk Outlet and want someone to operate the outlet.
- Click on Sub KO Creation Option

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Enter all details of Sub KO in desired field

## Click on Query

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- Enter the validation time for which CSP want to assign a sub KO
- Then click on Add

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## Note: Sub KO validation time is 30 days by default, it can be less than 30 days but cannot exceed it.



- Enter the address of Sub KO
- Then click on Add

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- Sub KO will be created successfully
- Then click on 'FpCapture' option

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	User Role : +	External -		



Enter the User ID and click on capture



# **Sub KO Authorization Process**



- After creating Sub KO, CSP need to send Sub KO details (ID & Name) to <u>BC@myoxigen.com</u>
- Once the Sub KO is authorized from backend then only CSP can authorize him from the system

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Note: At a single point of time either Sub KO or CSP is authorized to work. For CSP to work again Sub KO need to authorize him.

## Reports



Reports will help the CSP to check the transactions details and other business details.

- **Type of Reports:**
- Customer Pending Reports This report helps CSP to check the status of accounts opened at his Kiosk point but not activated from linked SBI branch.
- Transaction Reports This report helps CSP to check the transactions(Deposit/Withdrawal) that he has done for a certain time period.
- Business Reports This report helps CSP to check transaction wise reports like cash payments, Money Transfer, A/C opened etc.



This report shows the commission details of the CSP for a certain time period.

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## Reports

## Click on 'Reports' Tab

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## Reports



## Reports Window will Open



# **Customer Pending Reports**



- Click on Customer Pending Details
- This report helps CSP to check the status of accounts opened at his Kiosk point but not activated from linked SBI branch.

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# **Customer Pending Reports**



# Enter From & To Date Download in PDF or Excel

**Welcome to Report Portal** भारतीय स्टेट बेंक User ID : 10370005 State Bank of India Name : LALIT JANOTI The Banker to Every Indian 18-Dec-2013 08:36:54 Reports **Customer Pending Reports Transaction Reports Business Reports Customer Pending Detailed Report Selected BF Activity Reports Activity Reports** Download To Date 18-12-2013 From Date 02-12-2013 **Users** Reports File Type Logged In-Logged out PDF O Reports EXCEL () **KO Limit & Cash Holding** Reports Download **Commission Reports** Service Tax/TDS Reports **Exception Reports** 

# **Customer Pending Reports**

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# **Current Day Customer Enrolled Report**



- CSP need to select current day Customer enrolled . Date will be current date.
- Click on download



# **Current Day Customer Enrolled Report**



To save the report on his System, CSP need to click on save.

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# **Transaction Reports**

- Click Transaction Detailed Report.
- Enter From & To Date
- Download in PDF or Excel



This report helps CSP to check the transactions(Deposit/Withdrawal) that he has done for a certain time period.



# **Transaction Reports**



## To save the report, click on save.

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# **Transaction Reports**



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# **Transaction Snapshot Reports**

- Click Transaction Snapshot Report.
- Enter From & To Date
- Download in PDF or Excel





# **Transaction Snapshot Reports**



To save the report, click on save.

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# **Current Day Transaction Report**

- Click Current Day Transaction Report.
- Date will be current date.
- Download in PDF or Excel.

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# **Current Day Transaction Report**



## To save the report, click on save.



# **Old Transaction Detailed Report**

- Click Old Transaction Detailed Report.
- Enter From & To Date.
- Download in PDF or Excel.





# **Old Transaction Detailed Report**



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## **Business Reports**

- Click Business Snap Shot
- Enter From & To Date
- Download in PDF or Excel



This report helps CSP to check transaction wise reports like cash payments, Money Transfer, A/C opened etc. Contains Confidential Information, which is the property of Oxigen Service India Private Limited, Copyright © 2014



## **Business Reports**



To save the report, click on save.



# **Business Reports**



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# Logged In – Logged Out Report

- Click Logged In Logged Out Report
- Enter From & To Date
- Download in PDF or Excel



This report shows the login and log out details of CSP ID



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# Logged In – Logged Out Report

To save the report, click on save.



# Logged In – Logged Out Report



## Logged In - Logged Out Report will look like this.

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# **KO Limits & Cash Holding Reports**

- Click on KO LIMITS & CASH HOLDING REPORTS
- Enter From & To Date
- Download in PDF or Excel

This report shows that how much amount is left in KO A/C for transactions.



# **KO Limits & Cash Holding Reports**



## To save the report, click on save.



# **KO Limits & Cash Holding Reports**



## ✤ KO Limits & Cash Holding Reports will look like this.

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# **Current Day KO Limit Configuration Reports**



- Click on Current Day KO LIMITS REPORTS
- Enter From & To Date
- Download in PDF or Excel



# **Current Day KO Limit Configuration Reports**



To save the report, click on save.

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#### MOBILE WALLET | MONEY TRANSFER | DIGITAL PAYMENTS

# **KO Cash Holding Report**

- Click on KO CASH HOLDING REPORT
- Enter From & To Date
- Download in PDF or Excel

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# **KO Cash Holding Report**



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# **KO Cash Holding Report**





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